

## Update on Microsoft RMS and Internet Explorer 7

### Microsoft Retail Software and Internet Explorer 7

Microsoft has identified a compatibility issue in Internet Explorer 7 which might cause the settlement of credit card and debit card transactions to timeout. We are working on hotfixes for Microsoft Retail Management System 1.3 Refresh and Microsoft Point of Sale 1.0 Service Pack 1 Refresh. As soon as they are ready, the hotfixes will be made available to partners and to customers currently on a service plan.

Microsoft recommends waiting to upgrade to Internet Explorer 7 until after the hotfix is available. If you have already installed Internet Explorer 7, refer to the instructions later in this article for rolling back to Internet Explorer 6.

### Note to users of Automatic Updates

Internet Explorer 7 is being delivered through Automatic Updates. It does not install automatically (even when Automatic Updates is configured to automatically download and install updates), but it is offered for install to any user who logs on as an Administrator.

To skip the installation of Internet Explorer 7:

1. Click the Automatic Updates balloon in the taskbar notification area.
2. Click Don't Install or Ask Me Later.

· If you select the Don't Install option, you will not see further notifications about the availability of Internet Explorer 7. To download the program later, you can visit Microsoft Update at: [update.microsoft.com/](http://update.microsoft.com/) or the Microsoft Download Center at: [www.microsoft.com/downloads](http://www.microsoft.com/downloads).

· If you select the Ask Me Later option, you will see a notification each time you log on as an Administrator.

For detailed information about blocking or skipping this automatic delivery, see: [www.microsoft.com/technet/updatemanagement/windowsupdate/ie7announcement.msp](http://www.microsoft.com/technet/updatemanagement/windowsupdate/ie7announcement.msp).

### Rolling back to Internet Explorer 6

To uninstall Internet Explorer 7 and resume using Internet Explorer 6

1. Open Control Panel, and then double-click Add or Remove Programs.
2. Click Windows Internet Explorer 7, and then click Remove.
3. When the uninstall is complete, restart the computer.

### Related Web pages

Internet Explorer 7 Release Notes: <http://msdn2.microsoft.com/en-us/ie/aa740486.aspx>.

Internet Explorer 7 is being delivered through Automatic Updates:  
[www.microsoft.com/technet/updatemanagement/windowsupdate/ie7announcement.msp](http://www.microsoft.com/technet/updatemanagement/windowsupdate/ie7announcement.msp).

Internet Explorer 7 worldwide sites: [www.microsoft.com/windows/ie/worldwide/default.msp](http://www.microsoft.com/windows/ie/worldwide/default.msp).

Thank you,  
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